

Class Number	Presentation Title	Presentation Topic Area	Presentation Level	Your Presentation's Intended Audience	Brief Description of your Presentation	Speaker Name, Title - Firm;
SESSION 1 JULY 23rd, 2025 1:20 - 3:10						
100A	OSINT in Tactical Investigations Two-Part Class - PART 1	Investigative Techniques	Intermediate	All Attendees	To equip participants with advanced skills in leveraging open-source intelligence (OSINT) tools and techniques for tactical investigations, including the effective use of artificial intelligence, search engines, and social media platforms. Participants will learn to identify actionable intelligence, utilize accurate search patterns, and analyze various digital resources to uncover critical information about individuals, associations, and activities for investigative purposes.	Michele Stuart, Instructor/Investigator - JAG Investigations, Inc.
110	REMOVED					
120	Evidence Photography for Insurance Professionals	Arson/ Fire Losses	Introductory	All Attendees	This workshop, incorporating both lecture and hands-on practice, is divided into three key areas: camera mechanics, lighting techniques, and established evidence documentation methodology. Participants are encouraged to bring their own camera equipment and share challenges encountered at previous loss scenes. While the focus will be on the complexities of fire scene photography, the principles covered are applicable to evidence documentation across various loss settings. Different photographic equipment will be discussed, highlighting their respective advantages and disadvantages in evidence documentation.	Robert Rullan, Senior Fire Investigator - EFI Global, Inc.
130	Cast Iron Pipe Lawsuits: A Case Study in Identifying and Defending Against Fraudulent Claims	Property Fraud	Intermediate	All Attendees	Discuss case law on cast iron pipes, identifying damage to cast iron pipes and two case studies that help to identify fraudulent practices in cast iron pipe claims.	Sarah Goldberg, Shareholder - Kubicki Draper; Erika Cordovi, Shareholder - Kubicki Draper; Donald Dunn, Master Plumber - My Plumbing Company
140	The Rise of the Third Party and Body Shop Claim	Legal Matters-Property	Introductory	All Attendees	This presentation is an introductory course designed for insurance industry professionals and attorneys who handle claims to discuss the rise in property damage and third party and body shop claims. This course will introduce the concept of property damage and third party and body shop claims, explaining how third parties and body shops are increasingly filing claims against insurers. We'll explore the various legal, procedural, and financial aspects of this issue.	Nicole Hartigan, Partner - Goldstein Law Group; Kelsey Hayden, Partner - Goldstein Law Group; Reginald Jackson, Associate - Goldstein Law Group
150	Corporate Representative Deposition Boot Camp	Legal Matters - Property	Intermediate	Any Insurance Employees; Civil Litigation Attorneys	This course focuses on the anatomy of a first-party property coverage corporate representative deposition and how best to prepare for same. Our aim is to not only assist potential deponents in preparing for corporate representative depositions, but also to provide tips for attorneys preparing prospective deponents.	Tracy Jurgus, Partner - Butler Weihmuller Katz Craig, LLP; Jennifer Velazco, Partner - Butler Weihmuller Katz Craig, LLP
160	Fraud in the Catastrophe Claims: Detection and Effective Investigation, and Potential Impact of Misrepresentations in the Insurance Application	Hurricane/ Catastrophe Fraud	Introductory	All Attendees	This presentation will address how to recognize ways in which fraud may present in catastrophe claims, including when there is no obvious predisposition for fraud. The presentation provides important tools and tips that may assist an adjuster in identifying potential fraud, when to refer a claim to SIU, and steps necessary to timely and effectively investigate a CAT claim. Additionally, the presentation offers a general overview of statutory and policy standards for what constitutes misrepresentation in the insurance application and when that misrepresentation may become a defense to coverage.	Robert 'Bobby' Dehne, Attorney/Partner - Salmon & Salmon, P.A.; Nestor Marante, Attorney/Partner - Salmon & Salmon, P.A.; Gregory Gilkey, SIU Supervisor - Tower Hill Insurance Co.
170	Roundtable Discussion Regarding Public Adjusters and Loss Consultants	Property Fraud	Intermediate	All Attendees	Designed to provide insurance adjusters and investigators with a better understanding of Florida's insurance laws and the adjusters' obligations to apply those laws during the claims process. Additional discussion about recent changes in the insurance code, as well as potential violations of regulatory, civil, and criminal law which may result from the breach of the duties by loss consultants or adjusters.	Jose Pagan, Partner - Quintairos Prieto Wood & Boyer, P.A.; Greg Thomas, Director of Insurance- Agent & Agency Services - Florida Dept. of Financial Services
180	The Good, the Bad, and the Ugly: Where Good Claims Go Bad and How to Keep it From Getting Ugly! Ethics and Professionalism in Claims Adjusting and Litigation	Property Fraud	Intermediate	All Attendees	This presentation will discuss the claims process from inception through trial. It will analyze countless ways that the claim can go wrong throughout the process. We will discuss errors and unscrupulous behaviors, tactics seen at each phase of the process, and how simple corrections could have prevented years of contention and litigation. Overall, we will stress how focusing on building trust with the other side, rather than focusing on "winning," best serves everyone involved.	Jon Pruitt, President/Founder - Addison Riley, LLC; Brad Mitchell, Partner - Salmon & Salmon, P.A.

SESSION 2 JULY 23rd, 2025 3:30 - 5:20						
100B	OSINT in Tactical Investigations Two-Part Class - PART 2	Investigative Techniques	Intermediate	All Attendees	To equip participants with advanced skills in leveraging open-source intelligence (OSINT) tools and techniques for tactical investigations, including the effective use of artificial intelligence, search engines, and social media platforms. Participants will learn to identify actionable intelligence, utilize accurate search patterns, and analyze various digital resources to uncover critical information about individuals, associations, and activities for investigative purposes.	Michele Stuart , <i>Instructor/Investigator</i> - JAG Investigations, Inc.
210	Cracking the Code Behind ACV/RCV Damages: Uncovering Fraud Hiding in Plain Sight	Property Fraud	Intermediate	Any Insurance Employees; SIU & Private Investigators; Law Enforcement Officials; Civil Litigation Attorneys	This presentation is an intermediate course designed for insurance industry professionals, experts, attorneys and law enforcement who handle first party property claims. This presentation will provide a comprehensive understanding of ACV/RCV damages, applicable policy provisions, Florida Statutes and law, as well as how to apply ACV/RCV to calculate damages in the claims process, during litigation and at trial, including potential claim denial and affirmative recovery based on gross inflation and exaggeration of a claim utilizing ACV/RCV analysis.	Gregory Hengber , <i>Senior Partner</i> - Goldstein Law Group; Zasha Rodriguez , <i>Senior Partner</i> - Goldstein Law Group; Kevin Bryant , <i>Executive Consultant</i> - Lewis Claims Services; Zamal Dwarka , <i>Sr. Account Manager</i> - Sedgwick
220	Contents Claims: Hard Fraud/Soft Fraud	Property Fraud	Intermediate	Any Insurance Employees	An examination of varieties of fraud that include complete fabrication ("hard fraud") and fraudulent inflation of what may have started as a covered loss ("soft loss").	Andrew Rock , <i>Parter</i> - The Rock Law Group; Melanie Trach , <i>Contents Practice Lead/Building Consultant</i> - JS Held LLC
230	Defending Insurer Corporate Representative Depositions in 1st Party Cases	Legal Matters	Intermediate	Any Insurance Employees	The presentation will provide an overview of Florida law on the scope of depositions of insurer corporate representatives and will include live cross examinations of corporate representatives so that attendees will be able to see how the applicable Florida law is applied in actual depositions.	Brendan McKay , <i>Shareholder</i> - Banker Lopez Gassler, P.A.
240	Revealing the Truth Behind Fabricated Water Losses	Property Fraud	Intermediate	All Attendees	This session will give the audience insight into how water losses are investigated to determine the likelihood of fraudulent activity. The class will initially focus on the steps taken by the SIU investigator to understand the circumstances of the loss and how they build the case. We will then shift to the use of a scientist to perform the assessment, confirm the loss as reported as well as review and critique associated water mitigation and mold documents. Lastly, we'll focus on the EUO and how it is a powerful tool in obtaining the facts of the loss.	Jeremy Beagle , <i>Senior Principal Scientist</i> - SDII Global, LLC; Erika Cordovi , <i>Shareholder</i> - Kubicki Draper; Charles Beall , <i>Special Investigator</i>
250	Adjusting PIP Claims: Handling the Major Issues in PIP	PIP Fraud	Introductory	Any Insurance Employees; Civil Litigation Attorneys	This course is designed to provide information regarding PIP adjusting, the tools available for investigation, fee schedules, and information/case law regarding the hot button topics in PIP, such as Cross Walking/97039, Budget Neutrality, Limiting Charge, OPPS, and Pre-Suit Demands, in order to better inform claims handlers on the current trends and common issues in the PIP landscape	Blake Levine , <i>Associate</i> - Dutton Law Group
260	Getting Your Hands Dirty: Investigation of Mechanical Damage on Roof Claims	Property Fraud	Intermediate	Any Insurance Employees; Civil Litigation Attorneys; Reconstructionist/Engineers	Those inspecting roofs may encounter conditions which are difficult to identify -- they could be from weather or man-made causes. Property adjusters should have an understanding of how to differentiate those conditions, and perhaps even more importantly, how to identify different types of mechanical, or man-made, conditions. This course will help those who inspect roofs effectively assess the origin of mechanical damages to assist in the claim investigation and to identify potential red flags for fraudulent activity.	Eli Marger , <i>Shareholder</i> - Kubicki Draper; Aaron Duba , <i>Forensic Engineer/Team Leader</i> - Haag Global
270	The Evolution of Vehicle Forensics: Staggering Amounts of Data, Endless Possibilities	Leveraging Technology	Intermediate	All Attendees	This presentation will explore the evolution of vehicle forensics, focusing on how data from modern vehicles—such as infotainment systems, Event Data Recorders (EDRs), and connected devices—can support investigations in insurance claims and fraud prevention. Participants will learn best practices for collecting and authenticating digital evidence, understanding legal considerations, and applying forensic tools to analyze vehicle data. Through case studies and expert insights, the session will help insurance professionals better understand how vehicle forensics can enhance claims investigations and ensure the integrity of data used in legal and insurance-related proceedings.	Michael Huntsman , <i>Managing Partner</i> - Command Investigations; Marci Reading , <i>CFE, VP of Business Development</i> - Command Investigations
280	The Biggest Insurance Scam Ever Busted	Property Fraud	Introductory	Any Insurance Employees; SIU & Private Investigators	After the severe storm season of 2020-2021 rocked Louisiana, Houston-based law firm McClenny, Moseley, & Associates (MMA) swooped in. The firm used aggressive and ethically questionable tactics, including text message marketing and door-knocking, to bring in over 15,000 clients, causing many to file lawsuits they hadn't planned. Some homeowners even unknowingly found themselves signed up as clients. Hear the story of how their unethical practices were discovered, and how they were taken down.	Matthew Monson , <i>Managing General Partner</i> - The Monson Law Firm

CIFI	CIFI Examination Prep Course	CIFI Exam Prep	Introductory	All Attendees	<p>This course is designed to prepare individuals interested in taking the CIFI Examination. This class is approximately 60 minutes long and the exam will be administered afterwards. This class is NOT accredited for Florida adjuster CE credits or Florida Bar CLEs.</p> <p>Selecting this preparatory course does not automatically register you for the examination as well. Interested candidates would need to complete the separate CIFI Examination Registration at https://www.iasiu.org/page/CIFI</p>	<p>Julianna Hyde, <i>General Special Investigator</i> - Farmers Insurance Exchange;</p> <p>Jennifer Newell, <i>Claim Service Leader</i></p>
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SESSION 3 JULY 24th, 2025 8:00 - 9:50

300	WC Premium Fraud - Partnering for Better Outcomes	Workers' Compensation	Intermediate	Any Insurance Employees, SIU & Private Investigators, Law Enforcement Officials, State/Criminal Attorneys, State/Government Employees	<p>This presentation will outline how to create relationships within companies that will strengthen the fraud fight. Investigators will also learn how to build partnerships with Criminal investigations Division agents (as well as other law enforcement agencies), prosecutors, vendors and other SIU professionals to strengthen the fraud fight industry wide.</p>	<p>Melody Murphy, <i>Sr. SIU Consultant</i> - Summit;</p> <p>Eric Jones, <i>AVP Summit Premium Audit</i> - Summit;</p> <p>Chris Welch, <i>Bureau Chief, Criminal Investigations Division</i> - Florida Department of Financial Services</p>
310	Adjuster Depositions & The Amended Rules of Civil Procedure	Legal matters - Medical	Intermediate	Any Insurance Employees; Civil Litigation Attorneys	<p>This interactive seminar is designed to equip insurance adjusters and corporate representatives with the essential tools and strategies to effectively navigate their roles in first-party litigation cases. The seminar will cover: Effective Preparation Strategies - Preparing claim files and documentation for litigation; Collaborating with defense counsel - What to expect and how to contribute effectively; Deposition and Testimony Readiness - Understanding deposition procedures, the role of the witness, strategies to provide accurate and confident testimony, managing difficult questions and maintaining composure under pressure. There will be analysis of real-world examples, interactive case studies, practical scenarios and role-playing exercises to reinforce key concepts.</p>	<p>Scott Dutton, <i>Managing Attorney</i> - Dutton Law Group</p>
320	Actual Case Studies - You Figure It Out	Investigation Techniques	Intermediate	All Attendees	<p>This course consists of case studies concerning fraud scenarios. Each scenario will be laid out in detail and the audience will participate in determining avenues of investigation to solve the case. An online app will be utilized to facilitate the course. The application allows the attendee to respond on their cell phone. The app allows the audience to respond anonymously which promotes more responses from attendees. Each response will be discussed as to its impact and value on the posed claim situation.</p>	<p>Robert Elliott, <i>SIUM</i></p>
330	Fraud Focused Examinations Under Oath	PIP Fraud	Intermediate	All Attendees	<p>This course discusses essential knowledge and practical skills for effectively utilizing Examinations Under Oath (EUOs) in Personal Injury Protection (PIP) claims within Florida. Given the rising prevalence of fraudulent activities associated with PIP claims, understanding the nuances of EUOs is crucial for protecting the integrity of the insurance system. By delving into the legal framework and requirements of EUOs, participants will gain insights into how these examinations serve as a powerful tool in uncovering fraudulent schemes, from staged accidents to inflated medical billing practices. Participants will also learn to effectively prepare for EUOs by developing targeted strategies.</p>	<p>Nicholas Young, <i>Partner</i> - Kelly Kronenberg;</p> <p>Lauren Galiszewski, <i>Attorney</i> - Kelly Kronenberg;</p> <p>Christian Anderson, <i>Partner</i> - Kelly Kronenberg;</p> <p>Barron Becker, <i>Partner</i> - Kelly Kronenberg</p>
340	Combating Low Impact Insurance Claims	Vehicle - Low Impact	Introductory	All Attendees	<p>Frustration - what we hear throughout the industry when confronting BI claims emanating from low impact collisions. Damages so minor, common sense screams no one could've been injured. Insurers settle claims daily for substantial sums, because liability is clear or avoid litigation expenses. A process to attack claims early with a consistent investigative/dispositive strategy. Focus is not centered on analysis of medical records concerning treatment of subjective complaints of soft-tissue injuries. Rather, assesses element of "causation" and credibility of claimant. Attendees will be provided with a game plan to approach claims that will contain costs, reduce indemnification and avoid litigation.</p>	<p>Adam Brand, <i>Attorney</i> - Brand & Tapply, LLC</p>

350	Cracking the Code: Mobile Forensics for Fraud Investigations	Investigative Techniques	Intermediate	All Attendees	With the rapidly evolving landscape of digital technology, mobile devices are key to unlocking valuable data for fraud investigations. This presentation introduces the types of data available for extraction and analysis from cell phones, vehicle infotainment systems, and more. Real case applications utilizing mobile forensic analyses will be explored to help attendees gain understanding of how device data can be harnessed to establish timelines, track movements, corroborate testimonies, and uncover crucial insights surrounding a person's activities and communications.	Timothy Primrose , <i>Mobile Forensic Analyst</i> - DJS Associates, Inc.
360	High Tides and Higher Stakes: Identifying Red Flags in Water Loss and CAT Claims	Hurricane/ Catastrophe Fraud	Intermediate	Any Insurance Employees	This comprehensive course explores challenges in assessing water losses, including unique water behaviors, delays in reporting, and mold concerns. It delves into the intricacies of wind vs. water damage, CAT claims, storm surge, and freshwater flooding, offering practical insights, case studies, and tools for investigations. Attendees will learn about property condition pre-loss, misrepresentation risks, and policy-specific duties. Ideal for professionals handling complex claims, this course equips you to navigate disputes and uncover critical coverage details.	Stephanie Capps , <i>Shareholder, First Party Practice Group, Co-Chair</i> - Kubicki Draper; Jeffrey Wilemon , <i>Senior Building Scientist</i> - NV5
370	Don't Get Nailed By Roofing Fraudsters	Property Fraud	Intermediate	All Attendees	This 100-minute session on roofing fraud covers the main types of fraud: man-made damages, date of loss misrepresentation, and fraudulent invoices. It includes insights on water intrusion and weather report accuracy. Presented by a roofing expert, a certified consulting meteorologist, and a professional engineer, this session is ideal for insurance, legal, and law enforcement professionals, providing practical knowledge and red flags to identify fraudulent claims, supported by real-world examples and case studies.	Daniel Schreiber , <i>Senior Vice President, Meteorology</i> - JS Held LLC; Dan Parker , <i>Senior Vice President, Building Consulting</i> - JS Held LLC; Michelle Feduccia , <i>Senior Engineer, Regional Lead, Forensics Architecture and Engineering</i> - JS Held LLC
SESSION 4 JULY 24th, 2025 10:10 - NOON						
400	Trial Experts for Property Cases - Strategies and Demonstratives	Property Fraud	Introductory	All Attendees	We will discuss property claims involving storms and plumbing related issues from a technical, scientific and legal perspective, as well as provide relevant statutes and case laws surrounding such claims.	Aaron Duba , <i>Forensic Engineer/Team Lead</i> - Haag Global; Thomas Shell , <i>Certified Plumbing Contractor</i> - Tom Shell Plumbing; Lisa Bernardini , <i>Lead Litigation Counsel Orlando</i> - Heritage P&C; Oliver Wragg , <i>Lead Litigation Counsel Sunrise</i> - Heritage P&C
410	You & the Fire Expert	Arson, Vehicle, Structure Fires	Intermediate	SIU & Private Investigators; Law Enforcement Officials; Civil Litigation Attorneys; Reconstructionist/Engineers	An exploration of the relationship between the carrier representatives and their fire expert. This will include a discussion and instruction as it relates to common situations that may arise that cause issues between the adjuster and the fire expert.	Timothy York , <i>Fire Analyst</i> - NEFCO Fire Investigations; Brett Kelley , <i>SIU Manager</i> - Assurant; Michael Nolan , <i>VP Fire Operations</i> - NEFCO Fire Investigations
420	Finding the "F" in Water Losses	Hurricane/ Catastrophe Fraud	Intermediate	Any Insurance Employees; SIU & Private Investigators; Civil Litigation Attorneys; State/Government Employees	Why are so many cut and dry water losses litigated? How do you get in front of the train? What are signs the loss is headed in the wrong direction? What are a few red flags I need to look for in a litigation-happy world? These are questions you may often ask yourself. This session will cover an in-depth look at some of the fraud projects we've encountered, identify a few red flags you can look for, and ways to stop the "F" in water losses.	Theresa Chimento , <i>Vice President</i> - JS Held LLC; Rob Foster , <i>Construction Sciences Practice Lead/ EGA</i> - Crawford and Company
430	Cross-walking Codes: 2000s Edition	PIP Fraud	Introductory	All Attendees	We will discuss how to spot CPT Codes cross walked by PIP providers. We will explore common "crosswalk" codes and "looking beyond the code" to determine whether services are reimbursable under the Medicare Fee Schedule. We will dissect the case law pertaining to each cross-walked CPT code i.e. 97039/90722 and S8948 and the evolution of the courts' opinion on whether it is the CPT code billed, or the underlying service is what determines reimbursement eligibility under Florida's No-Fault Law.	Nathalie Acosta , <i>Attorney</i> - ROIG Lawyers; Siona Bieber , <i>Partner</i> - ROIG Lawyers
440	Daubert Standard in Action - American Home Assurance Company vs. Makita Corporation (2024) - What Have We Learned?	Legal Matters - Property	Intermediate	SIU & Private Investigators; Law Enforcement Officials; Civil Litigation Attorneys; State/Criminal Attorneys; State/Government Employees	To discuss the case of AMERICAN HOME ASSURANCE COMPANY VS. MAKITA CORPORATION (2024) — and its impact on expert testimony. Discuss Daubert and during the presentation have an expert on lithium batteries discuss what they see from the expert's point of view.	Amy Casanova-Ward , <i>Sr. Attorney, Criminal Law & False Claims Unit</i> - Florida Department of Financial Services; David Moyer , <i>Attorney, Criminal Law & False Claims Unit</i> ; Florida Department of Financial Services; Davis "George" Moyer , <i>Expert Engineer</i> - Moyer Consultants

450	When Civil Fraud and Criminal Fraud Worlds Collide - Successful Parallel Civil and Criminal Prosecutions Involving One of the Biggest Fraud Operations in Florida History	Organized Crime	Intermediate	All Attendees	This course focuses on the tactical analysis, foresight and preparation needed in order to successfully manage parallel and intersecting investigations and lawsuits. Goldstein Law Group founding partner and former FIFEC insurance defense attorney of the year, Frank Goldstein, Esq. and current State Attorney/Prosecutor, Michael Lennon, Esq., will tell the recent real world tale of when one of the biggest crime rings' civil and criminal prosecutions intersected and how it was successfully and peacefully managed.	Frank Goldstein, Managing Partner - Goldstein Law Group; Michael Lennon, Assistant State Attorney - State Attorney's Office
460	1st & 3rd Party Bad Faith in Florida AFTER Tort Reform	Legal Matters - Medical	Intermediate	All Attendees	During this course we will examine the changes in adjusting 1st & 3rd Party Bad Faith claims in Florida AFTER tort reform. We will address coverage questions, the insured or omnibus insured, who can make claims for attorney's fees and what to do if coverage is denied.	William McFarlane, Senior Partner - McFarlane Law; Errol Hunter, Regional Claims Manager - Direct General Insurance Company; Frank Luis, Regional Claims Manager - Direct General Insurance Company
470	Consideration of Xactimate Application and Ethical Issues	Legal Matters - Property	Intermediate	Any Insurance Employees; SIU & Private Investigators; Civil Litigation Attorneys; State/Criminal Attorneys	This course provides Florida insurance adjusters with essential insights into leveraging Xactimate effectively and ethically. The presentation covers the software's capabilities, pricing methodologies, and potential manipulation, paired with practical demonstrations. It also delves into Florida-specific statutes and regulations, including adjusters' roles, ethical obligations, and fraud prevention under state law. By integrating case law and real-world scenarios, the session equips adjusters to handle claims accurately, maintain compliance, and uphold professional integrity, ensuring fair outcomes for all parties involved.	Jonathon Diego, Partner, General Contractor - DDA Forensics; Jose Pagan, Partner - Quintairos Prieto Wood & Boyer, P.A.
SESSION 5 JULY 24th, 2025 1:10 - 3:00						
500	Is Your Case Flooded? How to Interpret Storm Related Water Damage	Hurricane/ Catastrophe Fraud	Intermediate	Any Insurance Employees	This presentation explores the interpretation of storm-related water damage cases, emphasizing the collaboration between attorneys and experts to achieve favorable outcomes. Attendees will learn to assess evidence, identify damage causes (e.g., flood, leaks, storm surge), and separate damages for litigation. The session includes discussions on building material impacts, legal standards (Rules 403 and 702, ASTM E860), and practical strategies for utilizing expert opinions. Through case studies and actionable insights, participants will gain tools to streamline timelines, handle evidence effectively, and leverage initial insurance assessments to support their cases in and out of the courtroom.	Nolan Wells, PE, Senior Professional Engineer & Scientist - NV5 Inc; Jennifer Matthews Valiyi, Board Certified Civil Trial Attorney - Law Offices of Hoffman & Hoffman, P.A.
510	PIP Case law Update	Legal Matters- Medical	Intermediate	Any Insurance Employees; SIU & Private Investigators; Civil Litigation Attorneys	Join us for an engaging and informative seminar tailored for litigation adjusters, insurance company corporate representatives, and attorneys. This session is designed to provide critical updates on the evolving landscape of Personal Injury Protection (PIP) and Florida Statute §627.736. Our expert speakers will delve into the latest case law, statutory interpretations, and emerging litigation trends affecting PIP claims.	Scott Dutton, Managing Attorney - Dutton Law Group; Anthony Tolgyesi, Civil Trial/Managing Attorney Miami Office - Dutton Law Group
520	Premises Liability Lawsuits--The Field of Battle and Keeping Your Powder Dry in the Face of the New Rules of Civil Procedure and Case Management Orders	Legal Matters - Property	Intermediate	All Attendees	A general overview of handling premises liability cases in the State of Florida with a focus on how to avoid the potential dangers awaiting us under the new rules of civil procedure and case management orders.	Maria Pace, Litigation Attorney - Pozo-Diaz & Pozo, P.A.
530	Workers Compensation Fraud - A Comprehensive Strategy	Workers' Compensation	Intermediate	All Insurance Employees; SIU & Private Investigators	We will examine the challenges in determining which worker compensation claims that not only warrant an in-depth investigation but also the ones that have a greater chance to obtain results that bring value to the adjudication process.	John Sargent, Senior Vice President - Delta Group; Frank Sztuk, Senior Vice President - Delta Group
540	Plumbing Failure Analysis	Property Fraud	Introductory	Any Insurance Employees; SIU & Private Investigators; Civil Litigation Attorneys	This presentation will provide an overview of the types of failures that can occur in plumbing systems and connections to appliances and fixtures in residential and commercial buildings. Investigation and analysis to determine the cause of failures is presented through case studies and examples.	Jeff Bradshaw, Practice Leader - Rimkus
550	I Spy, A PI	Investigation Techniques	Intermediate	All Attendees	This presentation addresses how SIU departments, whether handling a small or large volume of suspected fraudulent referrals, can utilize additional investigative resources such as private investigators (PIs) to ensure investigations are timely, managed, and conducted in successful manners, outside of the normal SIU workflow of referrals.	Christopher Butler, Director of Investigations - EEIS Solutions
560	REMOVED					

570	Going Down the Rabbit Hole – How to Utilize Publicly Available Resources to Identify Fraud in Your Claim	Hurricane/ Catastrophe Fraud	Introductory	All Attendees	The presentation consists of three parts: 1) Identifying common indicators of fraud in a homeowners insurance claim; 2) Review of investigative tools at an attorney's or claim adjuster's disposal; and 3) Review of available remedies in the event fraud is discovered. The presentation will include some examples and stories of fraud uncovered in our own files through publicly available resources.	Anita Bittner, Partner - Cambo Ferry PLLC; Bridgette Crespo, Sr. Associate - Cambo Ferry PLLC; Jesse Hope, Claims Litigation Supervisor - Kin Interinsurance Network
SESSION 6 JULY 24th, 2025 3:40 - 5:30						
600	PIP is Not Dead. The Great Out of State Policy Coverage Debate.	PIP Fraud	Intermediate	All Attendees	This course will discuss the Florida Statutes and Florida case law which dictates when an owner of a motor vehicle that was insured under an out of state policy would be required to maintain Florida Personal Injury Protection (PIP) benefits while operating their vehicle in Florida. This course will discuss policy language and the insurers obligation to extend PIP benefits to an out of state insured who was involved in an accident in Florida. This course will discuss how the insurer may still be required to pay attorney fees under the out-of-state policy if the incorrect coverage decision is made.	Stephen Mellor, Partner - ROIG Lawyers
610	The Impact of Transparency in Damages	Legal matters - Medical	Introductory	All Attendees	We will discuss Fla. Stat. 768.0427 and 57.104 including examples of factoring companies, letters of protection, health coverage, Medicare and Florida Medicaid fees schedules with direct application to cases. We will evaluate the impact to bodily injury tort cases and the importance of properly valuing damages to trigger entitlement, or avoid Plaintiff's entitlement, under a proposal for settlement. Additionally, we will discuss how to ensure admissibility of evidence of future and past medical expenses.	Keith Hernandez, Partner - ROIG Lawyers; Jessica Martin, Partner - ROIG Lawyers; Jessica Schmor, President - Allegiant Experts; Dee Soule, Senior Auditor/Project Manager - Allegiant Experts
620	How to Utilize Expert Witnesses/Consultants	Legal Matters - Property	Intermediate	Any Insurance Employees; Civil Litigation Attorneys	Attorneys and litigation adjusters are faced with expert opinions in litigation that counter their client's position regarding coverage. To properly address the validity of opinions, attorneys and litigation adjusters should utilize experts to analyze these opinions. The supporting experts can provide additional assistance with the litigation by educating the client to better argue their case. Topics in this course include: Key information from the assessment of the claim damage; Peer review of the supporting and/or opposing expert opinions; Education regarding the technical matters in the case and preparation for and assistance during mediation, arbitration, deposition, and trial.	Daniel Frates, Senior Professional Engineer - SDII Global, LLC; Jennifer Velazco, Partner - Butler Weihmuller Katz Craig, LLP
630	Digital Image Forensics	Investigative Techniques	Intermediate	All Attendees	The submission of proofs of ownership and loss has been a requirement in the insurance industry for decades. These submitted proofs come in the form of photos, documents, and video. Advancements in digital media editing and alteration mean that even those with little technical skill can alter digital images or create authentic-looking forgeries. This course is designed to provide you with tools and techniques that will enable you to extract and assess image metadata, identify manual and digital anomalies, source photos online and much more. The techniques we will discuss can be utilized even without specialized forensic software.	Arthur Grady, Sr. Forensic Consultant II
640	Investigating Suspected Fraudulent Vehicle Fires and MVA Claims, with an Overview of Injury Biomechanics	Accident Reconstruction	Intermediate	SIU & Private Investigators; Reconstructionist/ Engineers	This is a multi-disciplinary presentation that will discuss the different techniques and tools utilized in investigating suspected fraudulent vehicle fires and other MVA claims. The presentation will also discuss how biomechanics engineers assess the legitimacy of reported occupant injuries in low-speed crashes.	Shady Attalla, VP Engineering - JS Held LLC; Madison Greco, Forensic Engineering Specialist II - JS Held LLC; Keegan Monteiro, Forensic Engineering Specialist II - JS Held LLC
650	Public Policy Developments to Defend Against Fraud	Hurricane/ Catastrophe Fraud	Advanced	All Attendees	This presentation will provide comprehensive overviews for all bills filed by the 2025 legislature to address insurance fraud, to include new funded initiatives. The presentation will also provide comprehensive overviews of state agency rule proposals and other initiatives to address insurance fraud in the state.	Fred Karlinsky, Shareholder, Global Chair Insurance Transactions Practice Group - Greenberg Traurig, LLP
660	Forensic Science: Using Scientifically Derived Facts to Form an Expert Opinion	Investigative Techniques	Intermediate	All Attendees	The world of science is a wonderful place where facts still exist and are used as the basis for making good, informed decisions. There is an art to the collection, interpretation, and presentation of facts that significantly impacts how much influence they have on the perceptions of others, particularly a jury. This discussion will focus on the use of the scientific method in an investigation to gather facts as forensic evidence that supports an expert opinion.	Albert Baerren, President - AB Indoor Environments
670	Material Misrepresentation Mock Trial	Material Misrepresentation	Intermediate	All Attendees	This program will provide an overview of what happens in a trial setting. Insurance claims representatives and adjusters often have cases that go to trial and need to better understand the latest rules and procedures of how a trial works.	Melissa McDavitt, Partner - Conroy Simberg; Rachel Minetree, Partner - Conroy Simberg; Madison O'Connell, Associate - Conroy Simberg
SESSION 7 JULY 25th, 2025 8:00 - 9:50						

700 A	Florida Adjuster 4 Hour Law and Ethics Two-Part Class - PART 1 ATTENTION - BOTH PARTS OF THIS CLASS, 700 A & 700 B, MUST BE TAKEN IN ORDER TO RECEIVE THE FULL 4-HOUR LAW & ETHICS CREDITS. NO CREDIT WILL BE AWARDED FOR ONLY ONE PART OF THIS TWO-PART CLASS.	4 Hour Law & Ethics Update	Intermediate	All Attendees	Are you an All-Lines Florida licensed adjuster who needs to fulfill Florida's 4-Hour Law & Ethics (5-620) requirement? The course meets Florida Department of Insurance's 5-620 CE requirement and will cover: Regulatory Awareness, Insurance Law and Updates Ethical Requirements, Industry Trends, Disciplinary Trends and Case Studies. BOTH PARTS OF THIS CLASS, 700 A & 700 B, MUST BE TAKEN IN ORDER TO RECEIVE THE FULL 4-HOUR LAW & ETHICS CREDITS. NO CREDIT WILL BE AWARDED FOR ONLY ONE PART OF THIS TWO-PART CLASS.	Michael Carney, Equity Partner - Kubicki Draper; Greg Prusak, Equity Partner - Kubicki Draper
710	Leveraging Technology in Investigations	Leveraging Technology	Intermediate	Any Insurance Employees; SIU & Private Investigators; Civil Litigation Attorneys; State/Criminal Attorneys	This course provides insurance claims adjusters with essential knowledge on how modern technology is transforming insurance investigations. Participants will explore advancements in investigative tools, including social media data mining, event data recorder analysis, and remote surveillance techniques. By leveraging these technologies, adjusters can conduct more efficient and accurate claims processing. Case studies will be utilized to enhance the learning experience for practical application.	David Davich, VP of SIU & Business Development - Advantage Investigations;
720	Tackling Workers' Compensation Fraud Outside the Box	Workers' Compensation	Intermediate	All Attendees	This presentation will review basic fraud elements, the elements of workers compensation fraud, and then discuss other statutes that may apply to those engaging in workers compensation fraud.	Michael Lennon, Chief of Economics Crime Unit - State Attorney's Office; Montrell Scaife, Assistant State Attorney - State Attorney's Office
730	Analyzing Vehicle Damage and Electronic Data	Accident Reconstruction	Intermediate	Any Insurance Employees; SIU & Private Investigators; Law Enforcement Officials; Civil Litigation Attorneys; State/Criminal Attorneys; Reconstructionist/Engineers	This presentation will provide an overview of the information that can be gathered from inspecting a vehicle, both physical damage and electronic data. It will cover how this information can be used along with the other available evidence to answer the question of what happened and how it aligns with what reportedly occurred. There will be discussion of the latest electronic data sources to bolster traditional investigative techniques and methods.	Michael Lindsey, Principal Consultant - Rimkus
740	Wind vs. Surge - Hurricane Damage Assessment	Hurricane/ Catastrophe Fraud	Intermediate	All Attendees	This course is designed to help the participant understand the process by which property damage caused by winds can be differentiated from that caused by flooding and/or storm surge. This course details the physics and structural loads that occur due to wind, as well as the forces exerted by moving water. The course will help explain the various building codes and how they relate to this topic. This course provides various examples of damage caused by wind, damage caused by flooding, damage caused by storm surge, and damage that is a result of a combination of these factors.	Ryan Paolantonio, Senior Practice Leader - Rimkus
750	From Collision to Conviction: A Beginning-to-End Guide to Staged Accident Prosecution	Organized Crime	Introductory	All Attendees	We will begin with laying out what a staged accident looks like and go right into the investigation. I will review the common things we see as prosecutors and law enforcement and issue spot problem areas to try and avoid in the future. We will then go into the filing of the case and move right into a staged accident fact pattern to put it all to the test. I want it to be very practical and interactive.	Kathryn Bonti, Lead Trial Attorney - State Attorney's Office 13th Judicial Circuit
760	What's It Worth - The Appraisal Process and Common Issues in First Party Homeowner's Cases	Legal Matters-property	Intermediate	All Attendees	The appraisal process, case law, and common issues seen prior to litigation, during litigation and after.	Richard Phelps, Civil Trial Attorney - Dutton Law Group
770	Collecting Evidence: Analyzing Medical and Billing Records in Personal Injury Cases	Medical Fraud	Intermediate	All Attendees	This presentation provides participants with tips on how to analyze medical and billing records to collect evidence needed to defend, mitigate, and/or pursue damages related to allegations of injury. The presenter will detail strategies to extract facts that will be used as evidence to prove or negate the presence of damages through multiple examples of medical records and will highlight red flags to look for to identify fraudulent claims.	Mary Jorgensen, Legal Nurse Consultant - Rimkus
780	Fraud and Advanced Analytics – "Walk Through a Claim"	Investigative Techniques	Introductory	Any Insurance Employees; SIU & Private Investigators; State/Government Employees	In this engaging and interactive session, we will walk through the complete life cycle of a claim, from the initial submission to the detection of fraudulent activities. Using a real-world claim scenario, we will demonstrate new tools and advanced analytics can be integrated seamlessly into everyday workflows. Participants will learn how to operationalize ClaimSearch Anti-Fraud solutions effectively and maximize their fraud detection capabilities	Jessica Seay, Consultant, Anti-Fraud Solutions - Verisk; Katie Flaherty, Sales Engineer - Verisk
SESSION 8 JULY 25th, 2025 10:10 - NOON						
700 B	Florida Adjuster 4 Hour Law and Ethics Two-Part Class - PART 2 ATTENTION - BOTH PARTS OF THIS CLASS, 700 A & 700 B, MUST BE TAKEN IN ORDER TO RECEIVE THE FULL 4-HOUR LAW & ETHICS CREDITS. NO CREDIT WILL BE AWARDED FOR ONLY ONE PART OF THIS TWO-PART CLASS.	4 Hour Law & Ethics Update	Intermediate	All Attendees	Are you an All-Lines Florida licensed adjuster who needs to fulfill Florida's 4-Hour Law & Ethics (5-620) requirement? The course meets Florida Department of Insurance's 5-620 CE requirement and will cover: Regulatory Awareness, Insurance Law and Updates Ethical Requirements, Industry Trends, Disciplinary Trends and Case Studies. BOTH PARTS OF THIS CLASS, 700 A & 700 B, MUST BE TAKEN IN ORDER TO RECEIVE THE FULL 4-HOUR LAW & ETHICS CREDITS. NO CREDIT WILL BE AWARDED FOR ONLY ONE PART OF THIS TWO-PART CLASS.	Michael Carney, Equity Partner - Kubicki Draper; Greg Prusak, Equity Partner - Kubicki Draper

810	Is It Worth Pursuing Workers' Compensation Fraud Defense? YES IT IS!	Workers' Compensation	Intermediate	Any Insurance Employees; SIU & Private Investigators; State/Government Employees	We will discuss different areas of when to raise the misrepresentation defense in a workers' compensation claim such as accident description, medical records, surveillance and social media, and then determine how to analyze the information as to whether the Claimant "knowingly and intentionally" engaged in acts for the purpose of obtaining workers' compensation benefits in accordance with the Florida Statute.	Paulette Brown, Shareholder - Kubicki Draper; Michael C. Clarke, Shareholder - Kubicki Draper
820	Lithium-Ion Batteries: A Street Level Understanding	Arson/ Fire Losses	Introductory	All Attendees	To help provide the insurance industry with a basic understanding of the dangers related with the use, charging, and disposal of Lithium-Ion batteries, which are used in almost every aspect of everyday life.	Mike Adams, Senior Fire Investigator - EFI Global, Inc.
830	An Overview of Rapidly Evolving Technology Known as Driverless/ Connected/ Autonomous Vehicles	Accident Reconstruction	Intermediate	All Attendees	This presentation reviews the current development status of autonomous vehicles and evaluates the long-term effect as presented by case studies as well as interviews with experts in the automotive industry, the technology sector, and insurance companies. The audience will gain an understanding of the lasting future implications due to the introduction of autonomous vehicles in the mainstream market.	Dr. Farhad Boeshaghi, Principal Consulting Engineer - Global Engineering Scientific Solutions; Shannell Tebeau, Engineer Technician - Global Engineering Scientific Solutions
840	Identifying Prior Injuries Related to the Current Claim	Investigative Techniques	Intermediate	Any Insurance Employees; SIU & Private Investigators; Law Enforcement Officials; Civil Litigation Attorneys; State/Criminal Attorneys; State/Government Employees	This course is presented by a panel to include an insurance carrier, an attorney and an SIU representative. Each panel member will explain the available tools to identify prior treatment facilities and treatment dates. It discusses the process to conduct a medical canvass and potential outcomes from the results of research and reports. This course outlines how to maximize a medical canvass' capability and limit potential exposure on claims and how to properly determine a carrier's responsibility and an attorney's defense strategy to only provide treatment due as a result of the industrial accident.	Jason Hall, Owner Operator/Vice President - Iconic Investigations; Melody Murphy, Senior Investigative Consultant - Summit; Christopher D. White, Partner - McConaughay, Coonrod, Weaver & Stern, P.A.
850	H-O-T-T-O...G-O: Florida's Rules Are Hot To Go!	Legal Matters	Introductory	Any Insurance Employees; Civil Litigation Attorneys	Join Tyson & Mendes Partner Jason Boone to learn all the ins and outs of the new Florida civil procedure rules! As these changes went into effect on January 1, 2025, it's important to understand how they will impact the claims handling and litigation process. These changes were introduced to streamline litigation and reduce delays, but their implementation requires earlier and more active case management. In this session, attendees will learn all about the new rules, what they mean, and how to comply!	Jason Boone, Partner - Tyson & Mendes, LLP
860	Fraud in Fine Art and Fine Jewelry Claims: Case Studies and Considerations for Insurance	Property Fraud	Intermediate	All Attendees	Join us for an electrifying session on fraud in fine art and jewelry claims! Led by Erin Hollenbank, ASA, and Angelique Brelsford, GIA GG, this dynamic presentation will reveal the surprising ways fraudsters operate. Dive into real-world case studies, uncover the secrets of appraisers, and arm yourself with the knowledge to spot fraudulent claims. Perfect for insurance, legal and law enforcement professionals looking to sharpen their skills and protect high-value assets!	Erin Hollenbank, Senior Fine Arts Appraiser - JS Held LLC; Angelique Brelsford, Gemologist - JS Held LLC
870	Recognizing Wind Damage: Where and What to look for?	Hurricane/ Catastrophe Fraud	Introductory	Any Insurance Employees; Civil Litigation Attorneys; Reconstructionist/Engineers	This presentation will go over major details including wind engineering science, formation of hurricanes, how different roofing components behave during high wind events, as well as simulated wind damage at the FIU Wall of Wind Experimental Facility.	Ziad Azzi, Director of Engineering - DDA Forensics
880	Ethics & You	Ethics	Introductory	All Attendees	We will focus on terminology, how to recognize an ethical dilemma, while learning how to improve your ethical awareness and decision making. We will cover various ethical situations, codes of ethical conduct, and discuss the process involved in making the right ethical decision.	Frederick Dickens, Training Manager (Retired) -The Hartford